

Key Performance Indicators Set

Percentage of losses in the water network

This indicator measures the percentage of water lost and not distributed to final users and is one of the indicators which shows resource waste.

- MAIN REFERENCE: CityKeys, STEEP, ISO, UN SDG 6.4.1 efficiency of water use
- DATA SOURCE: water management company
- MEASUREMENT METHOD: This indicator shall be calculated as the volume of water supplied minus the volume of customer billed water (numerator) divided by the total volume of water supplied (denominator). The result shall then be multiplied by 100 and expressed as a percentage.
- PRIORITY: OPTIONAL
- Usefulness and user-friendliness: water is becoming more and more important, especially in southern regions of EU. It contributes to the UN SDG 6 - Ensure availability and sustainable management of water and sanitation for all.

